

Terms and Conditions for AlThahabi and AlMasi Special Offers

1. The Special Offers Program is an exclusive benefit provided by Bank AlJazira to AlThahabi and AlMasi customers. It offers instant discounts and offers at many shops kingdom-wide.
2. AlMasi or AlThahabi account must be opened to benefit from the special offers program.
3. Salary transfer is not a must to benefit from the program.
4. There is a specific period for each offer and it's explained in the offer details of each partner.
5. For inquiries you can contact AlThahabi toll-free number 8002440606 and for AlMasi toll-free number 8002446262.
6. The customer has the right to get the discount from the same merchant more than once.
7. The customer has the right to complaint if he does not get the discount, by calling AlThahabi toll-free number 8002440606 and AlMasi toll-free number: 8002446262.
8. All details of the offers are available on our website. If the offer ends, it will be removed from the offers page.
9. The "Special Offers" program contains offers for restaurants, travel and tourism, shopping, lifestyle and a wide range of services. They can be identified through Bank AlJazira website or social media.
10. The "Special Offers" program may or may not apply on top of the merchant's current offer depending on the merchant's terms and conditions.
11. There is no minimum purchase amount required to take advantage of the Special Offers.
12. It is not necessary to visit the branch to subscribe in the "Special Offers" program.
13. The discount rate is not unified, each partner has a specific discount rate that is explained on the website, and social media channels.
14. There is no fee for the "special offers" program, service is free.
15. To benefit from the "Special Offers" program, use your MADA card or Credit Card from Bank AlJazira for your purchases.
16. You can benefit from the "Special Offers" program even if you have financial obligations such as a loan or credit card.
17. "Special Offers" program does not apply on purchases paid in installments.
18. The discount is immediately applied at the moment of purchase.
19. You cannot benefit from the special offers program if your account is not active or MADA card has expired.
20. The value of the discount is not refundable.